

Understand Your Ozarks Electric Bill

Use this Ozarks Electric bill breakdown to get a better understanding of your electric account and energy usage.

ozarks
ELECTRIC
COOPERATIVE



PO Box 848
Fayetteville, AR 72702
800.521.6144
www.ozarksecc.com

Reduce the clutter with paperless billing. Visit ozarksecc.com/paperless for information.

Mr. Anyone
Account Number
Statement Date

123 Any St
1234567890
07/29/2025

Billing Summary

Balance From Last Billing	\$192.65
Payments Received - Thank you!	-\$192.65
Balance Forward	\$0.00

Service Summary

 Electric Service	\$209.83
Current Charges	\$209.83
Total Due on 08/15/2025	\$209.83
AutoPay - Do Not Pay	

\$4.93 late charge applies after 5 p.m. on 08/15/2025



Our offices will be closed for Labor Day on Monday,
September 1, 2025.

Sending us a check? Did you know we offer a bank draft payment
option? Stop worrying about due dates and misplaced bills. Call
800-521-6144 for more information.



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Account Number	1234567890
Location Number	123456789
Total Due on 08/15/2025	\$209.83
AutoPay - Do Not Pay	

☐ Please check if returning information on the reverse side.

MR. ANYONE
123 ANY ST.
FAYETTEVILLE, AR 72701

OZARKS ELECTRIC COOPERATIVE
PO BOX 22114
TULSA OK 74121-2114

20



99999999900000000014086

FRONT OF BILL

Ozarks Electric Contact Information

Billing Summary

Message Center

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Current Charges

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Total Due on 08/15/2025

\$209.83

AutoPay - Do Not Pay

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TOTAL DUE

\$209.83

AUTOPAY ON
08/15/2025



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Bill Amount and Due Date

1. Ozarks Electric Contact Information

a. Website, Address, and Phone Number: Access your MyOzarks account, report an outage, or contact Ozarks Electric at ozarksecc.com or by calling us at 800-521-6155.

2. Billing Summary

a. Balance Forward: This includes any charges or adjustments that rolled over from the previous service period.

b. Service Summary: A detailed breakdown of individual charges that make up current charges. These can include base charges, the amount you owe for electricity usage for that service period, state and local taxes, and charges for any other services.

c. Total Amount Due: This is the total amount due during the billing period, plus outstanding charges, credits, and late fees.

3. Bill Amount and Due Date

a. Total Amount Due: The total amount due for services already used during the service period, and the payment due date or the date an automatic payment will occur.

4. Message Center

a. Important billing messages related to your account, and promotions for Ozarks Electric Cooperative members.

FRONT OF BILL STUB

Payment Stub

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www.ozarksecc.com

Account Number 1234567890
Location Number 123456789
Total Due on 08/15/2025 \$209.83
AutoPay - Do Not Pay
☐ Please check if returning information on the reverse side.

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MR. ANYONE
123 ANY ST.
FAYETTEVILLE, AR 72701

OZARKS ELECTRIC COOPERATIVE 20
PO BOX 22114
TULSA OK 74121-2114

|||||

999999999000000000014086

Billing Information

5. Payment Stub

- a. **Below the Perforated Line:** This portion of the bill should be returned in the return address envelope included in your bill, along with your bill payment each month.

6. Billing Information

- a. **Late Payment:** The total amount that will be due if you make a payment after the due date.

BACK OF BILL STUB

General Information

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GENERAL INFORMATION

FOR POWER OUTAGES AND EMERGENCY SERVICES PLEASE CALL 1-800-521-6322

If you have questions or concerns with billing or service, or for a delayed payment agreement, you may contact us at **1-800-521-6144** or by mail at **PO Box 848, Fayetteville, AR 72702**. You may also visit our website at www.ozarksecc.com or stop by a local office during our normal business hours Monday through Friday 8:00 a.m. to 5:00 p.m.

Your rights as a Member: Please view our Bylaws at www.ozarksecc.com/account-information
If you have a problem you cannot resolve with Ozarks Electric, please contact:

For Arkansas Members: The Arkansas Public Service Commission 1-501-682-0390
Consumer Services Division 1-800-482-1164
PO Box 400 www.arkansas.gov/psc
1000 Center Street
Little Rock, AR 72203

Do we have incorrect or outdated contact information?

Please provide us with your correct/updated mailing address, if different than bill is currently addressed, phone number and email address:

Mailing Address _____

City _____ State _____ Zip _____

Email _____

Home Phone _____ Cell Phone _____

**Online Bill Pay**
Provides access to your energy account, see payment and usage history, and report/verify outages through SmartHub. Visit www.ozarksecc.com to register.

**Pay By Phone**
To use our secure automated payment system to pay your bill please dial 1-800-521-6144.

**MyOzarks App**
Download our free app to your smart phone to pay your bill or report outages. Search for MyOzarks in your app store.

**Office Locations**
Fayetteville, AR
Springdale, AR
Stilwell, OK
Westville, OK

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Ways to Pay

Ways to Pay

7. General Information

- a. This portion of the bill outlines how to report an outage, Ozarks Electric contact information, Arkansas Public Service Commission contact information, and space to update your contact information.

8. Ways to Pay

- a. This section includes ways to pay your Ozarks Electric bill. You can pay via the website, by phone, in person at our office locations, or through the MyOzarks app.

BACK OF BILL

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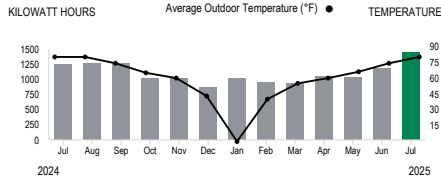
Account Details

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Service Location: 123 Any St

Account: 123456789

Meter Number	Services		Days	Readings		Multiplier	Usage	Rate
	From	To		Previous	Present			
123456789	06/24/2025	07/24/2025	31	19893	21342	1	1,449	1A1

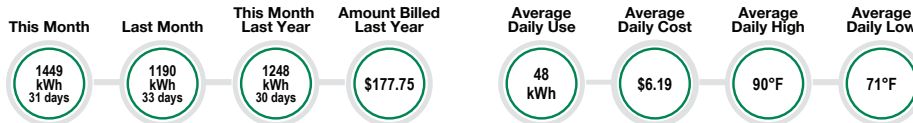


Customer Charge		\$27.00
Energy Charge	1,449 kWh @ 0.09835	\$142.51
Fuel Cost Adjustment	1,449 kWh @ 0.001035	\$1.50
Debt Cost Adjustment	1,449 kWh @ 0.010082	\$14.61
Fayetteville Franchise Tax		\$5.57
Fayetteville City Tax		\$3.82
Washington County Tax		\$2.39
Arkansas State Tax		\$12.43
Total Current Electric Service		\$209.83

Energy Usage History

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Energy Usage Comparison



Total Current Charges: 123 Any St

\$209.83

Energy Usage Comparison

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The Arkansas Public Service Commission
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PO Box 400
1000 Center Street
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1-501-682-0390
1-800-482-1164
www.arkansas.gov/psc

Do we have incorrect or outdated contact information?

Please provide us with your correct/updated mailing address, if different than bill is currently addressed, phone number and email address:

Mailing Address _____

City _____ State _____ Zip _____

Email _____

Home Phone _____ Cell Phone _____



Online Bill Pay

Provides access to your energy account, see payment and usage history, and report/verify outages through SmartHub. Visit www.ozarksecc.com to register.



Pay By Phone

To use our secure automated payment system to pay your bill please dial 1-800-521-6144.



MyOzarks App

Download our free app to your smart phone to pay your bill or report outages. Search for MyOzarks in your app store.



Office Locations

Fayetteville, AR
Springdale, AR
Stilwell, OK
Westville, OK

Current Electric Service Charges

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9. Account Details

- Includes meter number, service dates, present and previous meter readings, and the total kWh used.

10. Energy Usage History

- Historical Electricity Usage Graph:** The gray bars show your past electric use in kilowatt hours. The green bar shows your electric use for the current billing period in kilowatt hours.
- Temperature:** The line graph shows the average outdoor temperature for each month.

11. Energy Usage Comparison

- Compare your energy usage for current month, last month, previous year, and amount billed last year.
- Review your average daily usage, cost and high and low temperatures for the current billing.

12. Current Electric Service Charges

- A detailed breakdown of the individual charges that make up your current bill. These can include energy charges, fuel cost adjustments, debt cost adjustments, local and state taxes, and charges for any other services.